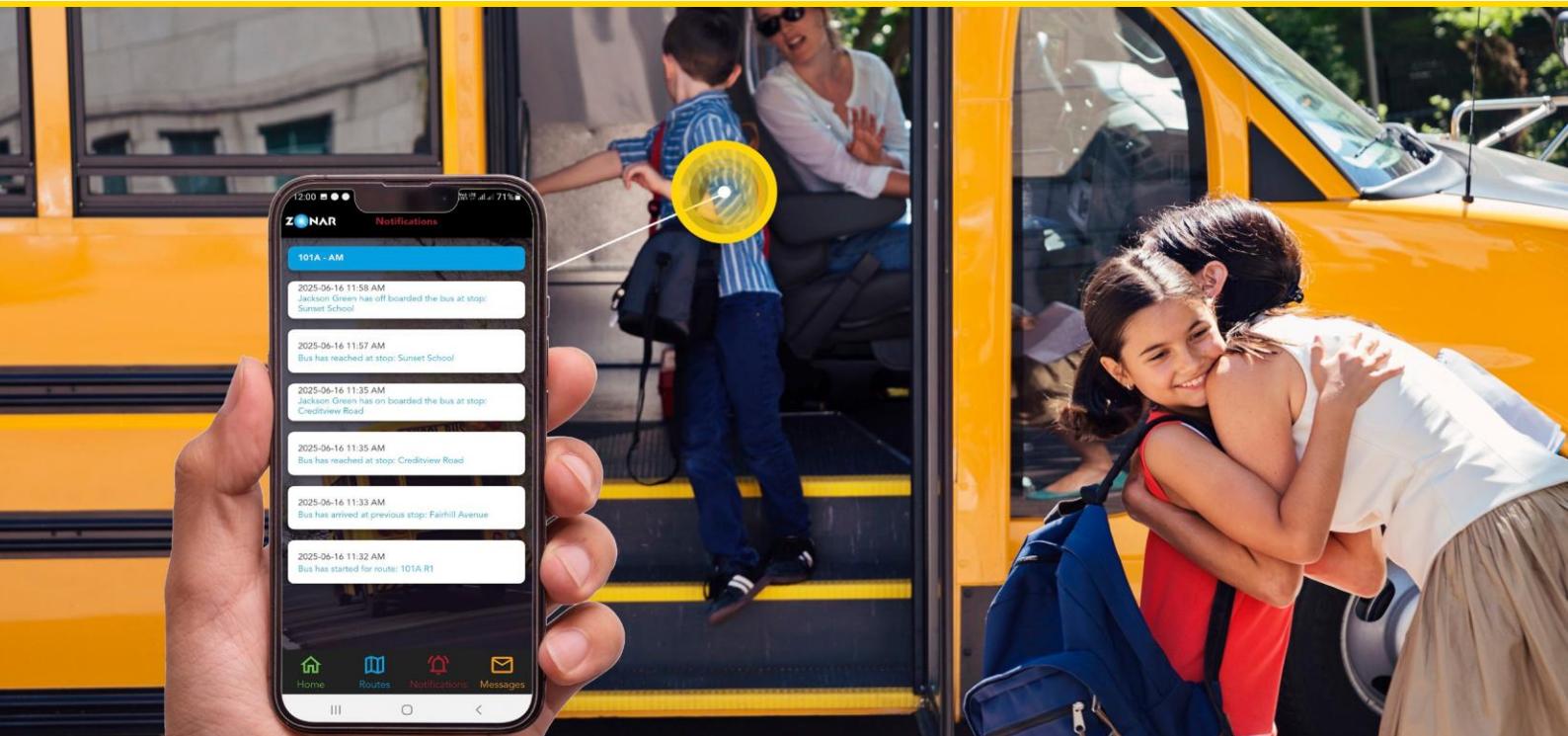




ZONAR

Bus Suite

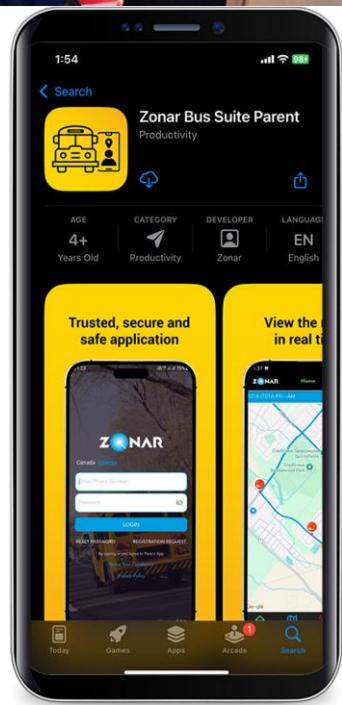


Zonar Bus Suite Parent App Getting Started

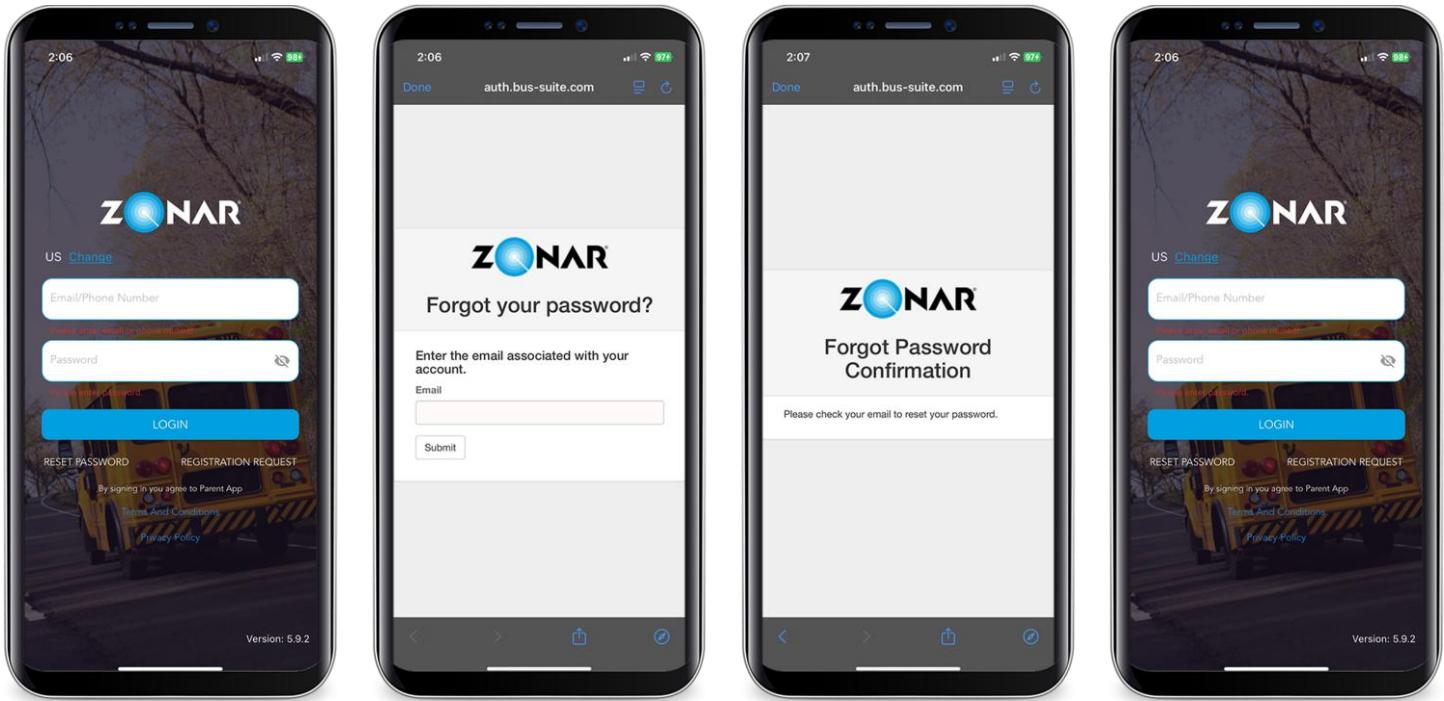
This guide outlines how to download the Zonar Bus Suite Parent App so you can track your child's school bus as it makes its route. Once you download the app, you can also set up notifications to receive departures and next stop alerts.

Ready? Let's get started.

1. Open the **Google Play Store** or **Apple Store** on your device.
2. Search "**Zonar Bus Suite Parent**" or use this QR code.
3. Tap **Install** to download the app.
4. Once the download is complete, open the app.
5. **Allow** "Bus Suite Parent" to use your location.
6. **Allow** "Bus Suite Parent" to send you notifications.
7. Enter your email address (the one used to fill out the registration or renewal form) and your password to log in.



New users: To access the bus tracking app, **reset your password** using the instructions below. **Do not** create a new account or submit a registration request.



How to reset your password

1. Open the **Zonar Bus Suite Parent App**.
2. On the login screen, tap **“Reset Password”**.
3. Enter the email address associated with your account.
4. Tap **Submit**.
5. Check your email inbox for a password reset link.
6. Click the link and follow the instructions to create a new password.

Please find below the minimum requirements to create or reset a password for guardians.

- Must be at least **8 characters** long
- Require at least **one numeric character**
- Require at least **one lowercase letter**
- Require at least **one special (non-alphanumeric) character**
- Require at least **one uppercase letter**

7. Return to the app and log in with your new password.

If you don't see the reset email in your inbox, check your spam or junk folder.



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